

# Hertfordshire Direct Payment Support Service



As we conclude the final quarter of the year, we're thrilled to bring you an insightful update from Hertfordshire Direct Payment Support Service.

In this edition of the newsletter, we will be highlighting significant milestones, including details about our event we hosted in collaboration with Community Catalyst, a guide to the Direct Payments section of our website, noteworthy updates to our company websites and enhancements to our online trainings. To ensure you make the most of our online support and trainings, we've also included a helpful link to our guide for seamless registration with Microsoft Teams. We would like to extend a heartfelt thank you for your continued support of our service. Best wishes and a happy New Year from all of us at HERTS DPSS.

*Marianna Petrides*  
Communications Officer

Be the first to receive  
all of our updates  
straight to your inbox:



Join our FREE mailing list by visiting  
[www.bit.ly/purplemailing](http://www.bit.ly/purplemailing)



Welcome to [www.herts-dpss.co.uk](http://www.herts-dpss.co.uk), your go-to hub for all things related to Direct Payment services in Hertfordshire.

Here we have gathered comprehensive information specifically tailored for Direct Payment holders in Hertfordshire.

Explore a variety of resources, from detailed guidance on utilising your Direct Payments, to essential information on recruitment, training, and ongoing support.

Our website is designed to empower you with the knowledge and tools you need, all found in one accessible place. Our website is here to support you by providing online resources to help you navigate Direct Payments with confidence in addition to our expert team who are available five days a week (Monday-Friday).



Your Hertfordshire Direct Payment Support Service is proudly provided by Purple.

For a deeper understanding of the wider mission and work of Purple, we invite you to explore [www.wearepurple.org.uk](http://www.wearepurple.org.uk) to learn more.

This platform provides valuable insights into Purple's organisational ethos, values and our initiatives.



## How to navigate our Hertfordshire Direct Payment Support Service website:

[WWW.HERTS-DPSS.CO.UK](http://WWW.HERTS-DPSS.CO.UK)

Begin here for an introduction to our support

Select this to learn about our recruitment support

Direct booking system: register for peer support and training sessions

Video replays are here from previous support sessions

Access to all useful documents for Direct Payment holders, available for instant download and use.

Direct Payments

Are you a Direct Payment holder?

Require a Personal Assistant?

Peer Support and training

Peer Support replay videos

Useful resources



Subscribe to our email mailing list to ensure you receive all of our updates: [www.bit.ly/purplemailing](http://www.bit.ly/purplemailing)

# Coming soon Our 2024 online support sessions

We will be offering a calendar of online sessions to support Direct Payment holders and representatives with all aspects of their Direct Payments, including their options for care support, recruiting a Personal Assistant, a toolkit to being an employer and more. These will be available to book online shortly through the link below.



[WWW.HERTSDPSS.MY.CANVA.SITE](http://WWW.HERTSDPSS.MY.CANVA.SITE)



Connection with our Hertfordshire community of Direct Payment holders and representatives.



FREE training to improve knowledge and confidence in managing Direct Payments for greater flexibility and freedom.



Opportunities to ask questions and receive guidance on calls from our expert EAG (employment advice and guidance team).

NEED A HELP GUIDE TO BOOKING? VISIT: [WWW.BIT.LY/HERTSDPSS-ONLINE](http://WWW.BIT.LY/HERTSDPSS-ONLINE)



# Our Hertfordshire Direct Payment Support Service event in collaboration with Community Catalysts



Together with Community Catalysts, we aimed to create an event that brought together the community. It was amazing to see so many Direct Payment holders, Personal Assistants and representatives in Hertfordshire joining in, all sharing the idea of caring for others in a way that is person centred. A big thank you for making the event special. We're excited to keep working in collaboration to improve the Direct Payments experience.

## A recap of our event:

**1. Met the Team:** Attendees had the chance to get acquainted with our dedicated team and explore the comprehensive range of services we offered.

**2. Connected with Local Enterprises:** We proudly partnered with over 20 Community Catalyst enterprises, bringing together a network of support services under one roof. This provided attendees with a unique opportunity to explore resources in their community, covering aspects such as home care, community engagement, companionship, and respite.

**3. Shared Experiences:** The event facilitated connections within the Direct Payment community, allowing participants to share their experiences and gain valuable insights. Attendees embraced the opportunity to build a supportive network and learn from each other's journeys.

**4. Asked Questions:** Our expert team, including employment advice and guidance, as well as PA recruitment officers, were available to address queries. Additionally, members of the HCC team were on hand to provide insights into our services, ensuring that attendees had the information they required.

We're pleased to share the wonderful feedback we received from attendees at our recent event in Stevenage. It was a day filled with connections, information sharing, and community building.

Here's what some of our attendees had to say:



🌈 “It's been a great morning for me. Very productive. Speaking to Purple and some providers has been very useful. Thanks for organising this. Very timely for me.”

🎉 “GREAT EVENT! Enjoyed meeting different providers.”

💬 “The hosts moved around, and we had opportunities to speak to them. The icing on the cake was being given the opportunity to speak on film and sell ourselves, our services, and the satisfaction of our clients, their families, and our staff. Looking forward to more of these.”

👍 “A wonderful event. Very well organised. Great to meet other enterprises and those in adult care discussing what we offer.”

🌟 “This event was extremely helpful. The organisers were really pleasant, giving us as a business the opportunity to put ourselves out there. Overall, this event has been amazing for us as a company. We are super grateful for the opportunity.”

👏 “Just what we needed – far more useful than having endless websites and phone calls. Face-to-face is far more person-centred.”

🎤 “Thank you for the invite. We've met some wonderful people and made great connections.”

A huge thank you to everyone who attended, shared insights, and made the event a success. We're overwhelmed by the positive responses and look forward to hosting more events in the future.