



### Quarterly newsletter

### Hertfordshire Direct Payment Support Service

Welcome to Hertfordshire Direct Payment Support Service provided by Purple.

In this quarterly newsletter, we are excited to share with you the news of our free upcoming event and to inform you about our full calendar of peer support and training sessions that we are offering to support you further in managing your Direct Payments.

In addition, we were joined by guest speaker David Ashley to deliver an information packed webinar "Introduction to Direct Payments, hiring a PA, and Relevant Legislation" which is available to watch as a replay for FREE on our website.

### PEER SUPPORT SESSIONS AVAILABLE ON MICROSOFT TEAMS



13TH OCTOBER | 10–11AM Direct Payment holder Peer Support group

20TH OCTOBER | 1–2PM Employer Toolkit : training

10TH NOVEMBER | 2–3PM Direct Payment Holder Peer Support group

17TH NOVEMBER | 10-11:30PM Relevant Legislation : training

WWW.BIT.LY/PURPLEPEERSUPPORT

01992 367297

info@herts-dpss.co.uk





# Joining our FREE Peer Support and training sessions for Direct Payment holders and representatives:

#### HOW TO ACCESS THE SESSIONS ON MY COMPUTER OR LAPTOP:

We hold our sessions open to all Direct Payment holders and representatives on Microsoft Teams as video calls so that everyone is able to join, wherever you are. Once you register you will receive an automated email with the access information, keep this safe as you will need it to enter the call on the day. You are able to access the session with no downloads required through your internet browser. Keep an eye on your inbox for updates and reminders.

### HOW TO ACCESS THE SESSIONS ON MY SMARTPHONE:

We hold our sessions open to all Direct Payment holders and representatives on Microsoft Teams as video calls so that everyone is able to join, wherever you are. Once you register you will receive an automated email with the access information, keep this safe as you will need it to enter the call on the day. Keep an eye on your inbox for updates and reminders.

If you are joining from a mobile, you will need to download "Microsoft teams" as an app on your phone completely free of charge from either the iOs app store or google play store depending on your model of phone.

### WHAT CAN I ASK IN THE SESSION? :

You are free to ask our expert team and the council any questions you may have about your Direct Payment including Personal Assistant employment and queries around this. Our team can offer advice, or signpost to relevant support depending on the enquiry.

### I HAVE A QUESTION AFTER THE SESSION:

Our team would be glad to support you, please contact us at info@herts-dpss.co.uk or call us on 01992 367297, our employment advice and guidance (EAG) officers are available between the hours of 9am-5pm on weekdays.

### To register visit: www.bit.ly/purplepeersupport

# Purple

### Introduction to Direct Payments, hiring a PA, and Relevant Legislation webinar

In this webinar, guest speaker David Ashley provides an insightful introduction to Direct Payments, guidance on hiring a PA, and an overview of relevant legislation. The webinar is packed with valuable information and lasts approximately one hour and a half.



Purple

To watch this webinar for free and catch up on previous Peer Support and trainings, we have a playlist available on our website.

Navigate to tab : Direct Payments > Peer Support replay videos

## How to navigate our website:

#### WWW.HERTS-DPSS.CO.UK

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Select this to learn about our recruitment support

Direct booking system: register for peer support and training sessions

Video replays are here from previous support sessions

Access to all useful documents for Direct Payment holders , available for instant download and use.

		<b>Q</b> Direct Payments	×
	$\rightarrow$	> Are you a Direct Payment holder?	
	$\rightarrow$	> Require a Personal Assistant?	
d	$\rightarrow$	> Peer Support and training	
ons	$\longrightarrow$	> Peer Support replay videos	
	$\rightarrow$	> Useful resources	



Subscribe to our email mailing list on our website to ensure you receive all of our updates.

### 01992 367297

info@herts-dpss.co.uk

# Direct Payment Holder FREE drop-in event

Register for free: www.bit.ly/herts-event

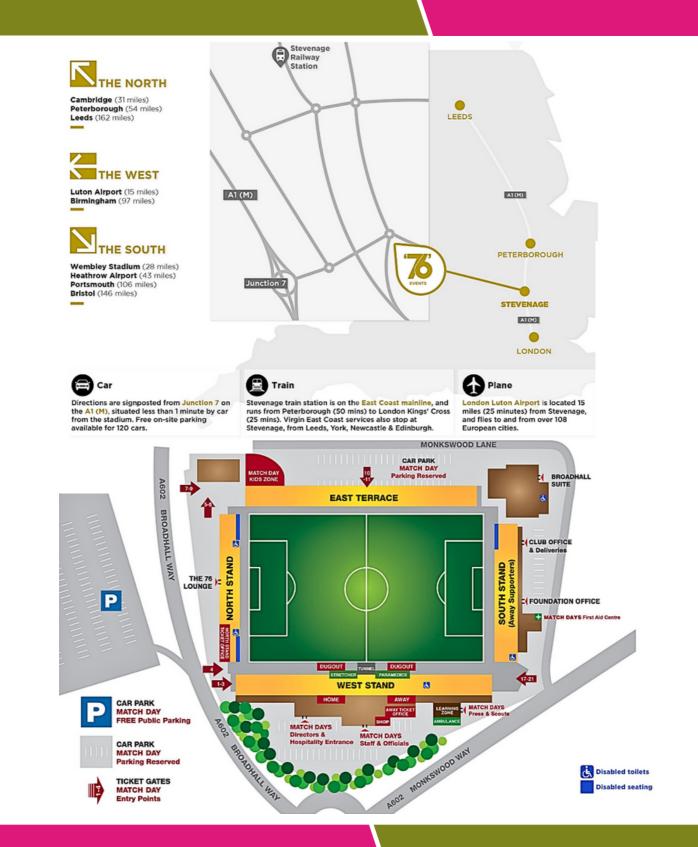
Come along to chat with us at Hertfordshire DPSS about our PA and support brokerage services. You will also have the chance to connect with many local enterprises in partnership with Community Catalysts, who can offer support with home care, in the community, companionship, respite and more...



Thursday 16th November | 10am - 3pm 76 Lounge - Shephall, Stevenage SG2 8RD For assistance email : event@herts-dpss.co.uk

# Getting to our venue in Stevenage

### Register for free: www.bit.ly/herts-event



76 Lounge - Shephall, Stevenage SG2 8RD

Free parking on-site Free water available

### For assistance email:

event@herts-dpss.co.uk